



Institute of Certified
Records Managers



2024 ZRA Hosted VIRTUAL ICRM Exam Prep Workshop
Friday, October 18, 2024 8:00 a.m.– 12:00 p.m. CENTRAL

ZRA is excited to collaborate with the Institute of Certified Records Managers (ICRM) for the 17th consecutive year to provide information about ICRM certification and its relevancy, value and benefits to those Records and Information Management (RIM) professionals working in the Zoological Registrar profession. ZRA's Professional Development Committee budgeted to purchase the Exam Prep Product again this year. ZRA will cover MEMBER attendance for the workshops as part of its FULL conference registration. Non-members can participate for an additional fee. Attendees will receive some highlights from the 2023 ICRM Salary Survey.

Agenda & Presenters

Rae Lynn Haliday, MBA, CRM, CIGO, FAI, ICRM Facilitator for ZRA, Curator, Animal Management Services/Saint Louis Zoo & Director/ARMA International Board of Directors (effective 7/1)

Lillian Moore, CRA, Zoological Manager/Registrar, Saint Louis Zoo & Chair, ZRA Professional Development Committee

Breanna Benson-Pearce, MLIS, CRA, Animal Registrar, Utah's Hogle Zoo, Member/ICRM Partnerships Committee and ZRA Professional Development Committee

Adrienne Horrigan, MLIS, CRA, Senior Manager, Animal Data, Permits and Zoo Archives, Lincoln Park Zoo, Member/ZRA Professional Development Committee

Certified Records Analyst (CRA) Sessions – October 18, 2024

ICRM Overview: Application to Certification

Parts 2-4 (CRA) Session – 8:00 a.m. – 12:00 p.m. CST

ICRM Overview: Recording of overview will be provided to attendees one-day prior

Welcome and Introductions – 8:00 a.m. – 8:15 a.m.

Part 2: 8:15 a.m. – 9:30 a.m.

Part 3: 9:30 a.m. – 10:45 a.m.

Part 4: 10:45 a.m. – 11:45 a.m.

Q/A: 11:45 a.m. – 12:00 p.m.

Sessions provide an introduction to the ICRM certification process including qualifications, a detailed overview of the material covered in Parts 2-4 for the Certified Records Analyst (CRA) with 20 sample questions for each part (in poll format).

RIM Technology has changed the global best practices for managing records and information. Laws and regulations, privacy, security, data protection, organizational needs, accreditation standards, audits, lawsuits, disasters and many other variables can impact how we should create, maintain, preserve and disposition records. Obtaining ICRM certification will elevate your RIM skills and competencies and ensure you can maintain best practices as RIM and compliance needs change. Doing so increases the value you bring to your position and your institution and can provide you with strategic advantage and the capacity to advance your career. Contact Rae Lynn Haliday, MBA, CRM, CIGO, FAI, ICRM Facilitator for ZRA, at rhaliday@stlzoo.org if you have questions.